

ASSISTANT GENERAL MANAGER LONDON HARROW



LOCATION HARROW, HA1 1AT
SALARY COMPETITIVE

JOB TYPES UP TO 30-40 HOURS PER WEEK
REFERENCE ID AGM HARROW

BENEFITS

- Company pension
- Employee discount
- Gym membership
- Health & wellbeing programme
- On-site gym
- Store discount
- Ability to upskill in group exercise programmes, such as Les Mills, or Hyrox.

RESPONSIBILITIES

- Supervise and manage all aspects of club operations, including staff, facilities, and customer service
- Ensure the club is clean, organized, and well-maintained at all times
- Develop and implement strategies to attract and retain club members
- Train and motivate staff to provide exceptional customer service
- Oversee scheduling and time management for both staff and club activities
- Handle member inquiries, concerns, and complaints in a professional and timely manner
- Maintain accurate records of membership data, sales, and financial transactions
- Collaborate with other departments to coordinate club events and promotions
- Monitor inventory levels and order supplies as needed.

SUPPLEMENTAL PAY TYPES

- Bonus scheme
- Performance bonus
- Quarterly bonus

EDUCATION

- Level 2 in Fitness Instructing

EXPERIENCE

- Experience in sales management or fitness management is preferred.
- Previous experience in a supervisory or management role is required
- Strong administrative skills with the ability to handle multiple tasks simultaneously
- Excellent communication skills, both written and verbal
- Proven ability to sell products or services effectively
- Ability to effectively manage a team and foster a positive work environment.

Our competitive compensation and benefits packages parallel the richness of our career growth opportunities, particularly for the Club Manager position. We invite individuals with a passion for fitness, exceptional leadership abilities, and a drive to succeed to join our vibrant organization.

CREATING A BUZZ...NOT JUST ANOTHER BORING GYM